



Driver & Vehicle Standards Agency

Market Surveillance Unit

Berkeley House
Croydon Street
Bristol
BS5 ODA

Mr Michael Dickinson
RICON / VAPOR RICON EUROPE
Falcon Works
Meadow Lane
LOUGHBOROUGH
LE11 1HS
United Kingdom

0300 123 9000

www.gov.uk/dvsa

21/07/2026

Your ref: Lift recall
Our ref: R/2026/303

Dear Mr Dickinson,

Lift recall

Thank you for your recent notification regarding the above recall.

This campaign will be monitored under the Vehicle Safety Defects and Recalls Code of Practice. The reference number is detailed above and should be quoted on all correspondence with DVSA and on the Request for Safety Recall Specification form (V316) to the Driver Vehicle Licensing Agency (DVLA).

Detailed below is the proposed wording for entry onto the Recalls Database. If you consider this wording unsuitable, please submit alternate wording via the email address below. In addition, please supply any information requested and highlighted below to complete the full registration of your safety recall.

Manufacturer/Importer: VAPOR RICON EUROPE LTD

Models/Product name: S-SERIES WHEELCHAIR LIFT
K-SERIES WHEELCHAIR LIFT

Vin/Serial/Part numbers:

Build dates: 01/01/2024 - 23/06/2026
01/01/2024 - 23/06/2026

Type approval number:

Classification:

Components

Defect:

Under certain conditions the platform lift motor could remain energised and move unintentionally despite the lift operator commanding the lift to stop, increasing the risk of injury to the lift occupant or others in the vicinity.

Remedy:

Install two diodes within the lift electrical system wiring to prevent voltage from a failed contactor maintaining a closed condition and to ensure proper de-energisation of the motor contactor when the operator commands the lift to stop.

Launch date:

20/07/2026

Number of platform lifts

2150

Means of locating keeper:

DVLA Database

Method of contacting owners:

Direct Mail

If you have not yet submitted a copy of the Safety Recall Bulletin or the draft customer letter, please forward this via email as soon as possible. The launch date of the recall, if not supplied with your registration form should be notified to DVSA via email as soon as possible after this has occurred.

Response rates for all safety recalls are required quarterly by email to: msurecalls@dvsa.gov.uk unless you currently update them via the API solution or SFTP procedure.

For more information, please see the following link: [Vehicle Recalls Service - API Documentation - DVSA - \(vehicle-recalls.api.gov.uk\)](https://vehicle-recalls.api.gov.uk)

Thank you for your assistance and co-operation in this matter.

Yours sincerely,

Ruth Cook
DVSA Market Surveillance Unit

E-mail: MSUrecalls@dvsa.gov.uk